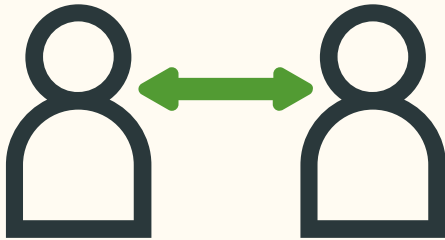


# NEW HEALTH AND SAFETY MEASURES

*The Holiday Inn New York City – Times Square has always been committed to providing a clean hotel, and now we are taking our cleaning and sanitizing levels even further. The safety and well-being of our guests and team members is our number one priority! Therefore we have implemented improved hygiene and sanitation protocols throughout our property, which exceed the baseline CDC requirements to prevent the spread of COVID-19 and other infectious diseases.*



## SOCIAL DISTANCING

We meet state and local health authority guidelines on proper physical distancing. Any areas where guests are queue will be marked for appropriate physical distancing. Elevators are cleaned hourly and no more than 4 guests will be permitted per elevator.

## CLEANING PROTOCOLS

Our hotel uses cleaning products and protocols which meet EPA guidelines and are approved for use and effective against viruses, bacteria and other airborne and bloodborne pathogens. We follow IHG's Way of Clean program and are working with our vendors, distribution partners and suppliers to ensure an uninterrupted supply of these cleaning supplies and necessary PPE.



## SIGNAGE

Signage has been posted throughout the property, reminding everyone to follow proper hygiene protocols for hand washing, sneezing, coughing and to avoid touching of the face. They have also been placed to explain the current cleaning procedures at the hotel.

## HAND SANITIZER

A multitude of hand sanitizer stations, sanitizing spray bottles and paper towels have been strategically located throughout the hotel for access for guests and employee use.

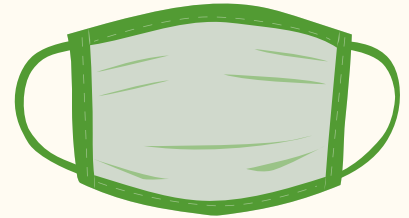


## EMPLOYEE RESPONSIBILITY

Team members are vital for an effective sanitation and health program. Personal protective equipment (PPE) will be worn by all team members based on their role and responsibilities. All team members have received training on the COVID-19 Prevention Plan and sanitation protocols.

## MASKS

All team members and guests will be required to wear masks or cloth face coverings per local guideline requirements in public areas of the hotel.



## FOOD & BEVERAGE

Room service is available through Butler from 6:30am till 11:00pm.

## HOLIDAY INN NEW YORK CITY - TIMES SQUARE

Please let us know if you have any questions prior to your arrival. We're eagerly waiting to welcome you to Manhattan!

